

IHG - Friends and Family Data

Location	CCG	Procedure type	Patient Comments	Rating
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Fast, efficient and very friendly people.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Calming and not what I expected.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Friendly, reassuring.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Friendly staff. Everything explained fully.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Everyone made you feel at ease. All round perfect.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	I was made to feel at ease.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	I was looked after very well. Friendly staff.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Treated well. Procedure went well.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Carpal Tunnel	Wonderful care and treatment. Quick service.	Extremely Likely
IHG Bristol	NHS Bristol CCG (11H)	Carpal Tunnel	Put me at ease, didn't feel any discomfort, staff made me more relaxed by talking to me throughout.	Extremely Likely
IHG Bristol	NHS Bristol CCG (11H)	Carpal Tunnel	Very friendly and very quick process leading to procedure.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Carpal Tunnel	Hilarious staff, neat stitches	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Carpal Tunnel	Perfect job done	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Carpal Tunnel	It's been sp quick and within 2 months its all sorted, I can't fault the doctor and staff in the office have been very helpful. Excellent service all round	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Carpal Tunnel	All went very smooth and straight forward	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	All staff were very friendly and informative. Making the process as comfortable as possible	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Doctor helped make me feel relaxed	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	The service was efficient, friendly and quick	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Fyllu informed at all times	Extremely Likely
IHG Leicester	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Excellent	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Great service, very friendly, reassuring and hob nobs at the end, fantastic	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Really friendly and relaxed environment for what for me was a sensitive procedure. Both the doctors were fantastic. The actual op went fantastic	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Friendly and professional, thanks	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very happy proud of staff	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Kept fully informed, coversation throughout was a great help. Cup of tea was a life saver.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	All the staff were absolutely brilliant.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Great staff.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Made comfortable and relaxed.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Staff make it easy.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Pleasant, helpful staff. Very calm, considerate and informative.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Very well treated, quick and efficient. Thank you!	Extremely Likely

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IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Straightforward, efficient clinic.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Because the whole process has been efficient, cheerful and professional.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	I was treated extremely well, everything was clearly explained. All staff very kind and helpful.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Good care, communicators, felt as in good hands.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Quick, clean, friendly, professional.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Everything was fantastic, from the first consultation through to surgery, the staff were fantastic and the facilities first class.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Well cared for and kept informed.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	I received excellent care throughout the procedure and a very relaxed and reassuring environment during the operation.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	I felt I was in good hands throughout the op. There was no pain, and the staff made me feel quite comfortable.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly and helpful.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Friendly, professional, efficient.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	All the staff gave me confidence and were clear and precise giving me instructions!	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Made to feel completely at ease.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very satisfied all round with the treatment.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	All the staff are really kind, lovely and professional and explain everything really well.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very friendly people and very convenient.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)		All staff were both professional and thoughtful of my situation and needs.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Staff are fantastic - very supportive and professional.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very professional. Friendly. Each aspect clearly explained. Good team working checking with each other i.e. surgical implements.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Excellent service and treatment throughout.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Excellent service by team!	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very polite caring staff, clean environment.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very good.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Excellent service - staff great.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		Lovely staff, put me at ease.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Carpal Tunnel	A good team.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		I was put at ease despite my needle phobia. Very short waiting time.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		Friendly staff, quick service, extremely professional.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		Happy, friendly staff.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		I was put at ease and treated with great care.	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very professional and made me feel totally relaxed	Extremely Likely

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IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very friendly and made the experience less stressful	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Service excellent	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Quick and pain free	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Just good	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Very good advice and surgeon good	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Everyone was so kind and friendly	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Quick service	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Everything runs smoothly	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Good service	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Nurses were great on arrival, the doctor was brilliant and made me feel comfortable	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	The staff and surgeon were fantastic, put you at ease	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Mr Ullah and staff were extremely efficient and friendly. Procedure was painless	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very satisfied with my treatment, the staff were very kind. My surgery went very well. Thank you to Mrs Freeman	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Helpful, kind and caring.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Well informed / reassured. Very friendly team.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Very caring staff and very friendly. They all made me feel at ease throughout.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Very friendly staff, very efficient.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Quick, friendly, efficient and smooth procedure.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Calm, professional atmosphere with staff to match.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Professional homely service.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Hernia	Staff were first class, excellent service.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		Very professional, helpful, friendly, efficient, lovely staff that talk you through the procedure from beginning to end.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		Felt really comfortable, lovely surgeons, it was like being at home talking to my mates.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)		Everybody has been most helpful, reassuring and kind, I would like to thank everyone!	Extremely Likely
IHG Swindon (Lawn)	NHS Swindon CCG (12D)	Carpal Tunnel	Lovely staff amazing at making me feel comfortable	Extremely Likely

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IHG Swindon (Lawn)	NHS Swindon CCG (12D)	Carpal Tunnel	The experience has been very professional, friendly and satisfactory the whole way though	Extremely Likely
IHG Swindon (Lawn)	NHS Swindon CCG (12D)	Carpal Tunnel	Very friendly staff, made me feel very at ease and calm even when panicking, procedure very quick	Extremely Likely
IHG Swindon (Lawn)	NHS Swindon CCG (12D)	Carpal Tunnel	Very friendly, kept good time	Extremely Likely
IHG Swindon (Lawn)	NHS Swindon CCG (12D)	Carpal Tunnel	Superb treatment lovely people	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Looked after very well.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Kindness of the people.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Very well looked after - everything explained clearly. Relaxed atmosphere. Kind and lovely hot chocolate!!	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)		Kept informed every step of the way and reassured good explanation of procedure.	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Great care, good staff, calming atmosphere. Thank you.	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	I was made to feel at ease, very professional, happy environment.	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Doctor and nurse made it a much more pleasant experience than I expected. Made me feel at ease - Thanks!	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	First time I've had an operation so was nervous. Was made to feel very at ease.	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	It was very quick and I was put at ease.	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Really made you feel at ease and explained everything in great detail.	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	The staff and the surgeon were excellent and made the process very easy and comfortable.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Vasectomy	Very quick, not particularly painful.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Vasectomy	Very efficient and friendly.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Vasectomy	No issue, kind and friendly service.	Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Vasectomy	Everything went fine.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Vasectomy	Good service, made to feel at ease.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Vasectomy	Have nothing negative to say about the procedure.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly staff. Really great service. Super helpful.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Very clear about what to expect. Good relationships in team meant that I felt in safe hands.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	The pre-op discussion, sense of security and clarity provided were superb. Dan was especially empathetic and made me feel immediately at ease. The procedure was quick and painless and all the team courteous and professional. Superb!	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	Very pleased with how everything went. Nice setting. Very nice staff.	Extremely Likely

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IHG Chippenham	NHS Wiltshire CCG (99N)	Vasectomy	I was made to feel very relaxed, by the staff, the procedure was explained in detail to me by very friendly staff.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Treated very professionally and staff extremely friendly and informative.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Cataract	I cannot thank Mr Ian Comaish enough for my eye surgery, it really is brilliant. I did not realise my eyes was so bad. I must also thank the nurses and admin staff for being so friendly and helpful	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Vasectomy	Very professional and made to feel very comfortable during the procedure.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Carpal Tunnel	Really friendly, caring.	Extremely Likely
IHG Westbury	NHS Wiltshire CCG (99N)	Carpal Tunnel	Excellent.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone was very pleasant, explaining fully what was going on.	Likely
			Excellent service, telling me what was happening. Staff are excellent and very professional.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Good information from initial appointment to operation. Staff very informative and helpful.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Excellent service, very friendly.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Friendly staff. Painless operation.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Very friendly, well explained. All questions answered.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Hernia	Good friendly care.	Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very good, helpful and caring staff.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very good service. Staff very friendly.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very nice, everything good care.	Extremely Likely
IHG Chippenham	NHS Wiltshire CCG (99N)	Podiatric Surgery	Made to feel at ease the whole time.	Extremely Likely
IHG Gloucester	NHS Gloucestershire CCG (11M)	Carpal Tunnel	Initial appointment for assessment very informative as to what I could expect from surgery, actual surgery done with professionalism and staff nurses were very supportive and put me at ease. Fully explained to me what I should do after surgery	Extremely Likely
IHG South Devon	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very easy appointment, great location. Staff very approachable and fantastic manner.	Extremely Likely
IHG Swindon (Lawn)	NHS Swindon CCG (12D)	Carpal Tunnel	Professional doctor and nurses - good advice, excellent treatment and care. Hand surgery performed by a great team.	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Received very prompt service, very pleasant staff, make you feel at ease.	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	I found them to be extremely helpful. Cannot fault the care and attention I received. Thank you so much.	Extremely Likely
IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Quick appointment, no waiting.	Extremely Likely

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IHG Stoke-on-Trent	NHS Stoke On Trent CCG (05W)	Carpal Tunnel	Very friendly, no waiting time to be seen. Refreshment given which was very welcome. Wish every clinic was as nice!	Extremely Likely
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