

JUNE													
2017 Friends & Family Test (Internal information)			Recommend Percentage		138 replies (135 extremely likely, 3 likely, 0 comment but no response)								
			Response Rate	65%									
Location	CCG	IHG Consultant	Date of Procedure	Procedure	Comment	Response							
						Extremely likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely unlikely	Unsure	Comment but no response given	
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy	Friendly, quick, painless, thank you	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Dr David Marshall	1.6.17	Vasectomy	No issues at all	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy	Very good, felt very welcome and staff were very polite. Had no problems and would recommend to others if asked	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Dr David Marshall	1.6.17	Vasectomy		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr David Marshall	1.6.17	Vasectomy	Extremely efficient	1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	10.6.17	Hand Surgery		1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	10.6.17	Hand Surgery		1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	10.6.17	Hand Surgery		1							

Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	10.6.17	Hand Surgery		1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	10.6.17	Hand Surgery			1						
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mr Mahesh Pai	13.6.17	Hernia Repair		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	13.6.17	Hernia Repair	IHG/Hathaway was recommended by a friend for hernia repair as he attended 6 months ago. So far everything has been A1/excellent. Thank you for your warm, welcoming service, careful explanations and overall general care	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	13.6.17	Hernia Repair	Super efficient and friendly - very skilled and experienced staff	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	13.6.17	Hernia Repair	Found all the staff very friendly and helpful. Could not have been in better hands from the time I walked into the building. A big thank you to Mr Pai, Richard, Helen and Mandy. Wonderful staff!	1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	15.10.2016	Hand Surgery		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	2.6.17	Hand Surgery	All very pleasant and friendly	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	2.6.17	Hand Surgery	All staff were lovely, really friendly	1							
Aspen Centre, Horton Road, Gloucester	Gloucestershire	Dr Matthew Wordworth	20.10.2016	Hand Surgery	Dr Wordsworth was welcoming and reassuring to my elderly mother-in-law and ensured she was fully aware of the procedure. Thank you. The after care nurse was lovely with her too.								
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr John Budd	5.6.17	Hernia Repair	Very friendly staff and very helpful. 100% comfortable feeling on leaving	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mrs Claire Freeman	5.6.17	Podiatric / Foot Surgery	Such an amazingly friendly team, made me feel really relaxed. Very professional team. Well organised. Thank you	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	5.6.17	Podiatric / Foot Surgery	Everyone was really kind and considerate. They all did their best to put me at ease and to keep me informed at all times as to what was happening	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr John Budd	5.6.17	Hernia Repair	Fantastic team, made to feel really relaxed and at ease	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	6.6.17	Hand Surgery	The attention I needed was second to none. They were efficient, kind and considerate of my needs. The left hand which Mr Lashbrook did a few months ago was so perfect you can barely see a scar	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mrs Claire Freeman	7.6.17	Podiatric / Foot Surgery	Very happy with process and operation and planned care	1							

Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	7.6.17	Vasectomy		1						
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	7.6.17	Vasectomy	Put at ease which was great		1					
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	7.6.17	Vasectomy			1					
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	7.6.17	Vasectomy			1					
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	7.6.17	Vasectomy	Very easy, straightforward procedure, Dr Boorer made me feel confident and comfortable throughout the procedure		1					
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	7.6.17	Vasectomy			1					
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	7.6.17	Vasectomy			1					
Forbury Clinic, Craven Road, Reading		Dr Matthew Wordsworth	8.6.17	Hand Surgery	Everyone has been so friendly and looked after me		1					
Forbury Clinic, Craven Road, Reading		Dr Matthew Wordsworth	8.6.17	Hand Surgery	Absolutely fantastic service all round. Staff very friendly, very helpful, lovely calming atmosphere again. Thank you		1					
Forbury Clinic, Craven Road, Reading		Dr Matthew Wordsworth	8.6.17	Hand Surgery	The whole experience has been wonderful. I couldn't have been looked after any better. Excellent; would certainly recommend this service. Thank you		1					
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	9.6.17	Vasectomy			1					
Hathaway Medical Centre, Middlefield Road, Chippenham	Berkshire	Dr Dan Lashbrook	9.6.17	Vasectomy	Very professional and made me feel reassured		1					
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	9.6.17	Vasectomy	Very profession, comforting and friendly. Although the procedure could have been very awkward I was made to feel relaxed and at ease		1					
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Dr Dan Lashbrook	9.6.17	Vasectomy	Very friendly. Kept me informed of everything that was happening at every stage of the proudre. Everyone went out of their way to make sure I was relaxed, comfortable and happy. The procedure was fast, I felt nothing at all not even the 'scratch, flick,pulling' that I was told I would		1					
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mr John Budd	19.6.17	Hernia Repair	Very reassuring during operation. Friendly. Nothing too much trouble		1					
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr John Budd	19.6.17	Hernia Repair	Very satisfied with every aspect of my experience here today		1					
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mrs Claire Freeman	7.6.17	Podiatric / Foot Surgery	Happy very good		1					

Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	14.6.17	Podiatric / Foot Surgery	I cannot express my thanks enough! Massive care and consideration. Clear explanation and post op care. So sorry that the right equipment wasn't available and 'sad' that staff 'upset' by this. Thank you again	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	14.6.17	Podiatric / Foot Surgery	Amazing care and treatment - very impressed with everyone!	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	16.6.17	Vasectomy	Very good service, friendly staff and made to feel at ease throughout. Even offered biscuits after!	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	16.6.17	Hand Surgery		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	16.6.17	Hand Surgery		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	16.6.17	Hand Surgery	Pleasantly surprised, no pain at all	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	16.6.17	Hand Surgery	Very well received and treated from beginning to end. Everyone was very kind	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mr Mahesh Pai	14.6.17	Hernia Repair	Everything went smooth. Friendly staff	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	14.6.17	Hernia Repair		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	14.6.17	Hernia Repair	Everything went well, recommend the service		1						
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	14.6.17	Hernia Repair		1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	27.6.17	Hand Surgery	Great team of staff	1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	27.6.17	Hand Surgery	Good experience, good communication, professional service	1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	27.6.17	Hand Surgery	Seen very quickly. The staff and surgeon were very friendly and efficient at all times. Kept well informed at all stages and was reassured and calmed about the procedure would highly recommend the center to anyone having this procedure	1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	27.6.17	Hand Surgery	Brilliant and waited no time. Very pleasant. Treatment very good. I wasn't rushed and they chatted pleasantly	1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	27.6.17	Hand Surgery	The staff is very co-operative and caring especially the surgeon, he is really a nice man. I even don't feel like I am here for surgery. I highly recommend everyone to do come here. Thanks	1							
Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	27.6.17	Hand Surgery		1							

Middleport Medical Centre, Newport Lane, Stoke-on-Trent		Mr Aamer Ullah	27.6.17	Hand Surgery	Very professional and quick and polite	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	27.6.17	Vasectomy	Great surgery, very friendly staff who make you feel at ease. Thank you	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mrs Claire Freeman	26.7.17	Podiatric / Foot Surgery		1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mrs Claire Freeman	26.6.17	Podiatric / Foot Surgery	Friendly staff who explained procedure fully and post-operative expectations	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mrs Claire Freeman	26.6.17	Podiatric / Foot Surgery	I always recommend this service to my friends and family because of the care I received here. Thank you	1							
White Horse Health Centre, Mane Way, Westbury	Swindon	Mrs Claire Freeman	26.6.17	Podiatric / Foot Surgery	Had a lovely morning again with Helen, Mandy, Sarah, Richard, Bridget. Enjoyed it so much I keep coming back. Thank you all, I have left legless everytime who needs wine	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	27.6.17	Hand Surgery	Very happy with service, and friendly staff, thank you	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	27.6.17	Vasectomy		1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	27.6.17	Hand Surgery		1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	27.6.17	Vasectomy	Excellent	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mrs Claire Freeman	19.6.17	Podiatric / Foot Surgery	Thanks to everyone in the team. Best care I've ever had!	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	19.6.17	Podiatric / Foot Surgery	Great bunch of people, good sense of humour all round. Very professional	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mr Chris John	23.6.17	Hernia Repair	Very happy with the standard of service I received. Excellent	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mr Chris John	23.6.17	Hernia Repair	I am grateful to the consultant and staff this morning for their care	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mr Chris John	23.6.17	Hernia Repair	Very smooth procedure. Everyone very helpful	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Swindon	Dr Oliver Bradford	20.6.17	Hand Surgery	Brilliant service. Friendly staff. Hand L hand "done" 7/12 ago - occasional pain now, but function which was main problem, now fully returned	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Swindon	Dr Oliver Bradford	20.6.17	Hand Surgery	It felt comforting, staff made me feel at ease and I had no worries about anything	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Swindon	Dr Oliver Bradford	6.6.17	Hand Surgery	The doctor and nurses were lovely very caring and helpful, put me at ease as I was nervous. The aftercare is great. I am very pleased I went and had both hands done. Thank you very much	1							

Lawn Medical Centre, Guildford Avenue, Swindon	Swindon	Dr Oliver Bradford	6.6.17	Hand Surgery	Fantastic treatment from start to finish. Quick, smooth and extremely informative. I would have no hesitation in recommending this service. My surgeon Dr Oliver Bradford has been everything you would expect. Very keen to discuss all options including surgery and very easy to talk to; explaining all options thoroughly. Thank you very much for such a good service!	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Swindon	Dr Oliver Bradford	6.6.17	Hand Surgery	I thought the service was really efficient. I did not have to wait long between each appointment. All staff were very friendly and gave me all the information I needed. The after service appeared very good, although I didn't require any additional assistance. I was aware who to contact if I needed to	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mrs Claire Freeman	21.6.17	Podiatric / Foot Surgery	Very pleasant, made you at ease	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	21.6.17	Podiatric / Foot Surgery		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mrs Claire Freeman	21.6.17	Podiatric / Foot Surgery	Excellent care - thank you	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr John Budd	21.6.17	Hernia Repair		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr John Budd	21.6.17	Hernia Repair	Very good	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	19.6.17	Podiatric / Foot Surgery	Would like to be explained the procedure as it is happening	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mr John Budd	22.6.17	Hernia Repair	Very efficient and professional service	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mr John Budd	22.6.17	Hernia Repair	Excellent	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Wiltshire	Dr Oliver Bradford	6.6.17	Hand Surgery		1							
Lawn Medical Centre, Guildford Avenue, Swindon	Swindon	Dr Oliver Bradford	6.6.17	Hand Surgery		1							
Lawn Medical Centre, Guildford Avenue, Swindon	Berkshire	Dr Oliver Bradford	6.6.17	Hand Surgery		1							
Lawn Medical Centre, Guildford Avenue, Swindon	Wiltshire	Dr Oliver Bradford	6.6.17	Hand Surgery	Very reassuring team, Big thanks	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Wiltshire	Dr Oliver Bradford	20.6.17	Hand Surgery	Everyone in the room was most helpful, reassuring. I was talked to throughout the procedure and reassured at all stages	1							

Lawn Medical Centre, Guildford Avenue, Swindon	Oxfordshire	Dr Oliver Bradford	20.6.17	Hand Surgery	Excellent care and quick service	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Swindon	Dr Oliver Bradford	20.6.17	Hand Surgery	Everybody has been so reassuring all the way through. Ive had no concerns at all. Timescales are fantastic, really quick	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Wiltshire	Dr Oliver Bradford	20.6.17	Hand Surgery	Friendly, efficient, explained procedures	1							
Lawn Medical Centre, Guildford Avenue, Swindon	Wiltshire	Dr Oliver Bradford	20.6.17	Hand Surgery	Everyone has been extremely friendly and helpful. Also I have been seen extremely quickly	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	23.6.17	Vasectomy	Very friendly, all staff very happy, makes the operation very easy. 5 stars. Thank you	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	23.6.17	Vasectomy	Very firm staff, keep you calm with my wife not here. Quick waiting time. Was not as bad as thought	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	23.6.17	Vasectomy	The staff so kind and helpful. I like to recommend our family and friends if they needed	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Bath & North East Somerset	Dr Dan Lashbrook	23.6.17	Vasectomy	Superb treatment in a relaxed yet ultra-professional environment with a fantastic medical team. Top marks	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr John Budd	22.6.17	Hernia Repair	Excellent	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mr Chris John	16.6.17	Hernia Repair	Brilliant. Very nervous about the whole thing but people relaxed me immediately and can not praise this service enough	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mr Chris John	16.6.17	Hernia Repair	Happy with my visit to Westbury Hospital. Thanks you all very much	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mr Chris John	16.6.17	Hernia Repair	All very good	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mrs Claire Freeman	12.6.17	Podiatric / Foot Surgery	Everyone great, from start to finish	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mrs Claire Freeman	12.6.17	Podiatric / Foot Surgery		1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Mrs Claire Freeman	12.6.17	Podiatric / Foot Surgery	Whole experience has been superb	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	6.6.17	Vasectomy	Great service, made to feel totally at ease. Couldn't be more professional and friendly	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	13.6.17	Vasectomy		1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy	No problems was quick and painless	1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy		1							

Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy	Brilliant, extremely friendly and professional	1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy		1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy	Brilliant and friendly	1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy	Very friendly. Information was straight forward and easy to understand. Surgery was quick and pain free	1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy	Thanks you	1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy	Quick, simple and painless. Friendly and warm service	1							
Kingskerswell Health Centre, School Road, Kingskerswell	South Devon and Torquay CCG	Dr James Boorer	21.6.17	Vasectomy	Really kept me at ease throughout	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mr Mahesh Pai	29.6.17	Hernia Repair		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	28.6.17	Podiatric / Foot Surgery	Informed all the way through of the procedure I was having. Friendly and made me feel very comfortable. Certainly recommend anyone to come here. Thank you	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Mrs Claire Freeman	28.6.17	Podiatric / Foot Surgery	Excellent service throughout. A very friendly, thorough and efficient team. Very well informed and looked after. Many thanks	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mrs Claire Freeman	28.6.17	Podiatric / Foot Surgery	Excellent care and information at all times	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	2.6.17	Hand Surgery	First class service throughout	1							
White Horse Health Centre, Mane Way, Westbury	Wiltshire	Dr Dan Lashbrook	6.6.17	Hand Surgery	Brilliant service !! I was able to choose my time and date to fit in with my life style, without having to wait too long. Everyone was very friendly and kept my mind off the procedure. I wasn't nervous but if I was it would have helped tremendously. The booklet was very informative regarding the procedure but I would have liked a little more information on aftercare. My GP practice suggested using a stress ball but I had to resort to U tube to find specific exercises - which appear to be working - early days. Thank you for your care	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	30.06.2017	Hand Surgery	Excellent, couldn't ask for better!	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Swindon	Dr Dan Lashbrook	30.06.2017	Vasectomy	Thanks to the whole team for calming a very anxious patient	1							

Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	30.06.2017	Vasectomy		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	30.06.2017	Vasectomy	Very good experience , Dr Dan and the Team were excellent, explained everything and created a very comfortable environment.								
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	30.06.2017	Hand Surgery	Everyone has been absolutley wonderful, Fantastic treatment								
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	30.06.2017	Hand Surgery	10/10 All the the way through, I cant fault it.	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Dr Dan Lashbrook	30.06.2017	Hand Surgery	The Dr has been excellent, I'm really pleased with him. I have had everything explained to me. The Others staff have been excellent as well	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	MR Mahesh Pai	28.06.2017	Hernia Repair	Very happy surgery	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	MR Mahesh Pai	28.06.2017	Hernia Repair		1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	28.06.2017	Hernia Repair	I have been pleasently surprised with the professional care. I would recommend to anybody, Thank you.	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	29.06.2017	Hernia Repair	Good Experience	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	29.06.2017	Hernia Repair	I had an extremely comfortable and caring experience when having a hernia operation, I was so grateful as I was nervous but put at ease instantly. The staff are marvellous	1							
Hathaway Medical Centre, Middlefield Road, Chippenham	Wiltshire	Mr Mahesh Pai	28.06.2017	Hernia Repair	A very welcoming and proficient team, at every stage, from consultation to operation and Post-Op explanations sessions most friendly and efficient	1							
						135	3	0	0	0	0	0	0