

IHG - Friends and Family Data

Location	CCG	Procedure type	Patient Comments	Rating
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Excellent service, great environment and patient interaction.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very informative and friendly staff, efficient service.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly staff and I was made aware of everything that was going to happen.	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very well treated.	Extremely Likely
Litfield House Medical Centre	NHS Bristol CCG (11H)	Hernia	Looked after great, very friendly and made me feel at ease. Lovely nurses and surgeon.	Extremely Likely
Litfield House Medical Centre	NHS Bristol CCG (11H)	Carpal Tunnel	Excellent service from start to end.	Extremely Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Because of the very efficient and friendly way I have been treated	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	From start to finish, everything the team did has been easy to understand. Everything was explained clearly!!	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Really friendly staff and easy operation. Thanks so much for putting me at ease	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Painless, great explanation of procedure and aftercare etc	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Treated extremely well	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Relaxed calm and very professional service	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very professional and caring towards me	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very friendly staff - reassuring and chatty throughout procedure	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Relaxed but professional approach, with a clearly competent team	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly and reassuring during the procedure	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Friendly staff	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very easy - nice people	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Felt at ease and comfortable throughout	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Everything was explained, each time I was asked if I understood and if I had any questions	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very straight forward	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Fantastic, thank you	Extremely Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Absolutely brilliant	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very quick, very friendly - felt reassured all way through	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very friendly, clean and hassle free.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Made me feel totally at ease.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Great experience from start to finish, great staff made me feel very comfy.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very efficient and lovely.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Good outcome, helpful staff, well informed.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Excellent, thank you.	Extremely Likely

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Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	All the staff were great and made me feel at ease. Excellent. Thank you.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	The team were efficient and very friendly.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very pleasant experience. Not only comfortable treatment but appreciated the friendliness of the staff.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Good facilities. Pleasant staff.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	I was made to feel at ease by all the nurses and surgeon. They kept checking if I was ok.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everything was great, very professional.	Extremely Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	I was most impressed by the highly professional and friendly manner in which my operation was carried out and I would like to express my sincere thanks to Dr Bradford and his team.	Extremely Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Made me feel at ease and very caring staff. Could not of asked for better treatment. Thank you.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very good service. The staff were all lovely	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Friendly profession staff. Made me feel very relaxed after an anxious start	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	All the staff were brilliant very worried they made so comfortable chatting kept me happy	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	The whole team was so kind and put me at ease. I had nothing to worry about. The cup of tea was a nice touch	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very happy with service	Extremely Likely
Aspen Centre	NHS Gloucestershire CCG (11M)	Carpal Tunnel	Dr Matthew Wprdworth and his assistant were very lovely and caring people	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	All went very well, thank you	Extremely Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	First class service throughout	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Everything was explained very clearly. Made to feel comfortable	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Made to feel at ease and procedure was simple	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Assuming the subject comes up in conversation, I'd have no problem saying how simple it all was	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	It was a lot better than I thought	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	The whole process has been faultless, really good	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Everything was perfect. Completely at ease throughout	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very good experience	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Made to feel at home, very relaxed atmosphere	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Pain free, completely make you feel relaxed and great friendly service even played me Elvis	Extremely Likely

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White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Everyone very helpful and understand and professional	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Friendly team, very relaxed and very helpful	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Professional everything	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Really friendly group that made me feel very relaxed. The actual process was quick and painfree	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very straight forward process, staff made me feel at ease throughout. Thank you	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Made tro feel at ease, spoken through procedure throughly before, friendly staff	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Very happy I've had the operation	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very well explained quick and painless process	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very friendly and relaxing team. Made me feel safe and talked about everything they did	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	They were all lovely and made me very relaxed	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Excellent staff support	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone was extremely friendly, helpful in everyway and I felt at ease	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Clean. Tidy and everyone very helpful	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	All very professional and everyone made me feel very at ease and feel well cared for	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Friendly, easy going staff.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Friendly staff and relaxed atmosphere.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	I felt well looked after and informed, excellent all round.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	NHS at its best. No issues, very friendly, very experienced doctor.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Staff members calmed my nerves through general chit chat and made the procedure far less awkward than I expected.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Was a very simple procedure.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Kept me at ease.	Extremely Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Friendly, relaxed and professional.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Felt I was explained all info and the operation went well.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Because it is local. Everything has been explained.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very firnedly people, made me feel at ease, was told what was happening which helps.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Impressed.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Absolutely no pain - pleasant staff.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The before care, procedure and after care was very dignified (as it can be!)	Extremely Likely

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White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Really informative friendly staff.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Staff were lovely. Very attentive. Coffe was lovely.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Speed and efficiency.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Efficient and friendly service.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Treatment very satisfactory and helpful.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Excellent care and attention throughout.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	All very good - quick	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Always very pleasant and happy, really informative.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Everyone very friendly and helpful.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Great OP.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Pleasant company and efficient and professional.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Excellent care.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very pleasant experience.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Brilliant.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Whole experience very educational, professional and enjoyable.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Everyone very helpful.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	All went smooth, on time.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Excellent service.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Excellent service.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	All round excellent.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very efficient, friendly.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very impressed. Very professional.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very good, on time.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Always impressed. Staff are wonderful.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very good.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very good.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Everything was so easy and good.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very pleasant, very efficient.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Thank you. Everyone has been first class.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Excellent service.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very grateful.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Whole process is brilliant. Made to feel very relaxed.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very friendly, things explained very well.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Staff very professional. No problems at all.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Team is very friendly, responsive and observant.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very good care!!	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Excellent service.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Very well looked after and procedure quite painless. Staff very pleasant.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	It was fine. Didn't feel a thing. Made me feel at ease.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	I was made to feel comfortable at all times throughout the procedure.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Excellent service and great people.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very friendly staff, very professiona and quick.	Extremely Likely

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White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very professional team. Very informative.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The people involved with the procedure were very calm and informative and the doctor explained what he was doing all the way through.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very frinedly, very professional.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Whole thing has been amazing. Everything explained clearly.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very smooth and comfortable procedure. Staff friendly and very reassuring. Much appreciated.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very nice experience, relaxed and welcomed. Good job. Well done!	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very good. Very pleased. No waiting.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very friendly, treat you like family. 10/10	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very impressed, very efficient, very pleasant.	Extremely Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Everything fine.	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Well treated. Well explained. Excellent facility	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Excellent service	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Quick professional service, very efficient and friendly. First class service	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very kind and pain free. Would recommend it to anyone	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Fantastic service from the moment ! Arrived	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Procedure was carried out very quickly and professional. I was informed before and during about what was happening	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Warm and friendly medical team	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Staff were all very friendly and informative	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	I felt totally at ease all the time. Everyone was really nice and I never felt anything, and I got hot chocolate and biscuits!	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Reception marvelous - staff fantastic - so kind and welcoming	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Happy with the service	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Great service, friendly staff	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Friendly, simple service	Extremely Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Great patient care; personable and professional staff	Extremely Likely
The County Practice, Syston	NHS East Leicestershire and	Carpal Tunnel	Very nice service, very helpful, thank you	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Very positive experience from start to finish. The waiting time was less than a month from first visit to surgery. All the team on the day were very informative and put me at ease all throughout the process.	Extremely Likely
Middleport Medical Centre	NHS Stoke On Trent CCG (05	Carpal Tunnel	Great Service. Everybody friendly. Highly recommend :)	Extremely Likely
Middleport Medical Centre	NHS Stoke On Trent CCG (05	Carpal Tunnel	Service prompt, staff friendly and professional	Extremely Likely
Middleport Medical Centre	NHS Stoke On Trent CCG (05	Carpal Tunnel	The whole experience has been straight forward. The team has been very helpful. Thanks.	Extremely Likely

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Middleport Medical Centre	NHS Stoke On Trent CCG (05)	Carpal Tunnel	Thank you.	Extremely Likely
The County Practice, Syston	NHS East Leicestershire and	Carpal Tunnel	Efficient service. The best service in the national service! Fabulous team from Leicester!	Extremely Likely
Middleport Medical Centre	NHS Stoke On Trent CCG (05)	Carpal Tunnel	Excellent treatment. Very pleasant Dr and Nurses.	Extremely Likely
Middleport Medical Centre	NHS Stoke On Trent CCG (05)	Carpal Tunnel	Because the operation was terrific. The staff were wonderful.	Extremely Likely