

IHG - Friends and Family Data

Location	CCG	Procedure type	Patient Comments	Rating
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Everyone was very friendly and professional. They made me relax and put me at ease	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Was made to feel very at ease and comfortable and not feel anything	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Friendly efficient effective	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Friendly, quick professional service	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Local, convenient	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Excellent treatment and very friendly staff, thank you	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very caring consultant & staff	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	It wasn't as bad as you thought it was going to be	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Treated very well by all staff, everything explained very well	Extremely likely
Craven Road Surgery	NHS South Reading CCG (10W)	Carpal Tunnel	Kindness, general attentive treatment	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	The service was polite, efficient, professional, on time and the surroundings are pleasant with adequate car parking	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	I was put at ease and felt comfortable	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Outstanding service provided, I could not recommend it enough.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very nice people, put me at ease. Very kind.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Professional, helpful info.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Whole process was well done and friendly and professional. Very impressed.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Everyone was pleasant and efficient and professional in their approach.	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Excellent communication from doctor and nurse, very much put at ease.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Felt at ease and comfortable, Dr Boorer was great.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very professional and put me at ease.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	It has been very straight forward and the staff have been extremely helpful and reassuring	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	A very professional experience	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Great all round - staff friendly	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The experience was very straight forward and pain free	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very reassuring - no pain	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Excellent care throughout the whole procedure - staff very friendly and professional	Extremely likely

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Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The whole procedure was very smooth and well organised. Good communication and friendly, honest staff	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Staff very helpful and obviously were very switched on	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	All very friendly and helpful all the time I was there (Excellent)	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	I was much impressed by the kindness and efficiency of the helpline when I felt sick and headachey in the evening after the operation. Mr Wakefield rang himself that evening and the next day which was most reassuring.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Brilliant from start to finish. Very professional, friendly and made me feel at ease.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Dr was amazing.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Felt completely at ease. Very professional service.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Great service and staff.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Exceptional Treatment.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Surgeon and nurse very friendly. Made me feel comfortable and relaxed and explained everything clearly.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Great treatment by awesome people!	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Good info, good staff	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	The staff were very friendly and made feel at ease. They also told you about the procedure as they were operating. I would recommend anyone that the service is brilliant	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very attentive	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Made to feel comfortable	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very professional and gave all the information to make you feel relaxed	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Convenient, staff reassuring	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Procedure was quick, relatively painless, everyone kind and friendly	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Excellent care	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Everyone is kind, considerate and caring. Treated very well	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Extra quality, made to feel at ease	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Friendly staff, very clean, prompt and professional	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Easy and quick	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Service and care extremely good	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Brilliant job done was explained what was going on 10/10	Extremely likely

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Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Confidently pleased	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	All very welcoming and put me at ease.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Quick.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	I was very comfortable and well looked after.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Care excellent, felt comfortable, everything explained well.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The team were polite, professional and made me feel at ease straight away.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	I was kept very calm throughout the whole procedure.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Fantastic staff - very friendly and supportive.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	I was made to feel very relaxed about the surgery. Everyone was very helpful and kind.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Good treatment	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	My treatment was great. I was seen on time. Everyone was very friendly and caring.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Friendly people, efficient, everything well explained.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Good service, prompt, efficient surgeon, good nursing team, local.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The staff were very professional and relaxed. They helped me to stay relaxed and explained things to the correct level. The procedure was less painful that I had expected.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	I felt I was treated like someone special which made me feel very at ease and comfortable.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Felt very comfortable all the way through and very clean.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very happy with the way I was treated. Mandy was lovely. Very quick servicew. Richard was very helpful, explained everything	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Because they talked me through everything and they were considerate, kind and supportive. Putting me at ease	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Good service, effective, well communicated, good facilities	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Happy with the punctuality and the service and after service	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very kind and friendly staff no hanging about	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Staff looked after me very well	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Surgery went well no problems	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Operation went well, taken good care of	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very service	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Local and convient	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Superb service and care	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Good care and contact	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Everyone very friendly, free car park	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Friendly, fully explained so could understand.	Extremely likely

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Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Cause I was at ease with GP	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Painless and perfect consultant	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	I was vcery anxious. I couldn't have asked for better treatment.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Excellent staff and care.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Because it was a professional service and good humoured.	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Surgeon explained everything fully. All staff friendly, reassuring, helpful and informative - very nervous but put at ease almost as soon as we started.	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Operation was pain free and quick and relaxing	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Super staff and service	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	I found the service excellent and efficient. Staff all very friendly - put at ease	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Great team - very caring	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Very quick, convenient, good commication between clinic and myself. Friendly, well explained	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Excellent care	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Treated great, friendly	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Everything explained in an easy understood manner. Very professional staff (Richard and all the staff excellent)	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Efficient, clean, prompt and informative service	Extremely likely
Litfield House Medical Centre	NHS Bristol CCG (11H)	Hernia	Very friendly staff and efficient processing. Good availability of appointments a major attaction. Surgeon known to be excellent	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	A very relaxed atmosphere, very informative. Dan and his team put both of us at ease	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Dr and Team were extremely empathetic, understanding and proactive in their explanations and reassurance for the procedure (including during the procedure)	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The service today has been fantastic thank you.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Comfortable, very good doctor/surgeon and Team.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly and professional.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Quick appointments, lovely staff.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Extremely friendly, professional and treatment from the whole team.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone was extremely friendly and put me at ease. Thank you very much.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Relaxed and professional - perfect	Extremely likely

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Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	The team were wonderful and so helpful. The appointments and surgery all ran to time and the team could not have done more to make me feel more comfortable.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Excellent staff.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Efficient and pleasant service. Very little pain.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Was clearly explained at every step	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Everything was top-notch	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Extremely happy with everything	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	From consultation to operation everything was handled smoothly, was treated very well	Extremely likely
Aspen Centre	NHS Gloucestershire CCG (11M)	Carpal Tunnel	There has been really good patient care - a phone call the day before surgery which filled me with ease. Very straight forward and staff are easy to speak with	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very professional done and caring	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	All staff were great. I felt very informed about everything and cared for	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	I felt very looked after. Everyone was so helpful	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	I was happy with everything done for me. Richard explained everything really well	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very helpful friendly service	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very pleased	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very kind	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Convenient, staff really nice	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Good treatment - locally	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Friendly people, east to get to	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Staff very reassuring, I was made to feel very comfortable.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Great personality with the staff.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Painless - and staff were great.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Straight talking and pretty pain free a.t.m.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Made to feel very comfortable and at ease and a painless procedure.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very professional/relaxed/efficient - thanks!	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone extremely friendly and put me at ease, professional service	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	The staff have been amazing and have made me feel so relaxed - apologies to Bridgets hand	Extremely likely

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Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Friendly consultant and staff really put me at ease. Private treatment in conjunction with the NHS meant my operation was carried out a lot quicker. Less chance of catching an infection. I got to choose the date of my operation.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	All worked well in a short space of time	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	The whole procedure from start to finish was fast and efficient. I was kept informed throughout.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	I was treated as an individual in friendly surroundings. I 'almost' enjoyed the experience.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone was really friendly and positive, very caring towards my wellbeing, they got the job done with no problems and kept me very calm.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	I have been made to feel at ease throughout the whole procedure. Aftercare seems excellent.	Extremely likely