

IHG - Friends and Family Data

Location	CCG	Procedure type	Patient Comments	Rating
Litfield House Medical Centre	NHS Bristol CCG (11H)	Carpal Tunnel	Everyone was friendly and very kind, made me at ease	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Quick procedure and kind staff.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	I felt very confident in surgery. Everyone was charming and calm.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	The staff were very nice and reassuring .	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	The procedure was pain free. The surgeon spoke throughout the time and answered my questions.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Everything was clearly explained and I felt very confident with in the ability of the team.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Impressed by general professionalism!	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Plenty of communication before and during the operation	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Efficient, friendly	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Very kind, friendly	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Really down to earth team, made me feel at ease and very quickly any nerves I had disappeared	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Made to feel very welcome. Everything was very well explained. Very friendly.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very efficient practitioners.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Efficient friendly. Step by step advice given. Made the procedure tens times better than I anticipated. The staff were excellent.	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	The care was wonderful. Really reassuring.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Excellent care, polite, friendly and explains everything perfectly.	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Quick and efficient treatment	Extremely likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Happy with treatment and staff / nurses and doctors	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Extremely happy, all very helpful and positive	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Friendly painless reassurance kind	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Prompt efficient service from start to finish	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Excellent treatment. I was put at ease by the professional surgeon and nursing staff	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Excellent and very food service and care both before and afterwards. Explane was very thorough felt very at ease	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very good service, friendly	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very relaxed, honest and informative	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Happy staff, engaging, kept me informed all the time	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very good, pleasant	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Quick and personable experience	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Painless procedure and excellent care throughout	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Good care	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	A few of my friends have been debating it, I feel they will be fine and at ease here.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Got what I needed. Great communication. Professional and friendly service.	Extremely likely

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Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	At ease and pain free	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	The atmosphere created by Dr Boorer and nurse Helen, was very good making the procedure feel very easy for myself as a patient	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very good service.	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	It was very straight forward and the doctor was very pleasant	Extremely likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	The nurse and surgeon make you feel at ease	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Great people - great confidence	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Made to feel relaxed throughout	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Made me feel instantly at ease and then throughout the op	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	I felt my overall care was excellent	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Just excellent	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Kind polite efficient service	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Made comfortable - friendly doctor and nurses	Extremely likely
Craven Road Surgery	NHS South Reading CCG (10W)	Carpal Tunnel	So quick, friendly staff and service	Extremely likely
Craven Road Surgery	NHS South Reading CCG (10W)	Carpal Tunnel	Great service	Extremely likely
Craven Road Surgery	NHS South Reading CCG (10W)	Carpal Tunnel	Excellent attention and care from all staff	Extremely likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Efficient, kind and informative	Extremely likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Efficient, straight forward, friendly staff	Extremely likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Very quick and helpful	Extremely likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Local/sufficient treatment	Extremely likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Previous positive experience	Extremely likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	The procedure is great and efficient. I am impressed by the staff friendliness and help.	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Efficient and helpful - explained everything	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Extremely happy with correspondence and professional approach to the operation.	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Staff all very kind and understanding from a patients point of view - excellent	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	I felt relaxed when I saw Dr Lashbrook right from the beginning. I was almost looking forward to coming!	Likely

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Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Explained everything that was going to happen. Made me feel very comfortable and at ease. Lovely people.	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	One of the best services provided	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Quick, efficient, good staff	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Very happy with the procedure	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very pleasant experience and hardly any discomfort. Staff very professional and friendly.	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very professional service	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very friendly and helpful staff. Good facilities	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very good, no problems	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Brilliant service very relaxed	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very helpful staff made to feel totally at ease - 5 star...	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Totally relaxed through the morning	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Made to feel at ease, very relaxed and well informed	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very professional - Made to feel completely at ease	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	The whole experience was perfect! Dr Wordsworth and staff were friendly, caring and informative...	Likely
Aspen Centre	NHS Gloucestershire CCG (11M)	Carpal Tunnel	Dr Worsworth explained the procedure of the operation before and during the operation which helped me. The staff were friendly and professional throughout my visit	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Service and staff were great	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Fantastic service, great doctor	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Excellent service	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Good venue, helpful staff	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Everything was explained clearly and I was put at ease straight away	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Friendly, clean, welcoming	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very laid back made to feel relaxed and comfortable	Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Service and staff were brilliant, made me feel confident on going for surgery, good result from 1st hand	Likely

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Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Prompt service, friendly good explanation, professional clean facilities - good explanatory paperwork	Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Everyone being so cheerful and helpful made me feel more relaxed	Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Been fantastic, as good an experience as you could possibly have for surgery. Speedy service, whole procedure explained clearly, no surprises	Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	So relaxed and easy going - better than going to hospital	Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Very quick from start to finish. Pain free and quite fun	Likely
Lawn Medical Centre	NHS Swindon CCG (12D)	Carpal Tunnel	Easier to attend Lawn Surgery than go to bigger hospital	Likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Efficient service and clear instructions	Likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Efficient service very helpful	Likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Very helpful staff	Likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Very good and quick made you feel relaxed	Likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Happy with treatment and care	Likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Everyone so kind and cheerful	Likely
The County Practice, Syston	NHS East Leicestershire and Rutland CCG (03W)	Carpal Tunnel	Pleased with service offered	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very friendly	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very clean, lovely staff	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Friendly, efficient, good care, good communication	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Excedllent staff, very friendly	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Everyone was pleasant	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Good service	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Because they are firendly and efficient	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Very friendly and good sevice	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Everyone has been very nice here	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Efficient and calm, will make life better	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Because everyone was fantastically reassuring and efficient	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Friendly service and looked after well	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Calm environment, friendly and efficient staff	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Everybody kind and helpful. Informative	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Cataract	Good treatment and care	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Staff were brilliant and put you at ease	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Because the whole experience from start to finish was handled with respect	Likely

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Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Felt completely at ease throughout	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Very welcoming and comforting team	Likely
Kingskerswell Health Centre	NHS South Devon and Torbay CCG (99Q)	Vasectomy	Made to feel at ease, staff very professional	Likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	They were very professional	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone was very friendly and made me feel comfortable. Every step was explained to me and as things were done, they first said what they were going to do. No horrible surprises	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Very efficient, professional service and made me feel at ease	Likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Well informed throughout procedure and staff are really friendly	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone is kind, helpful and ready to take time to answer questions. Treatment is done with minimum of fuss	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	I was dealt with very quickly	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Professional, efficient, caring, informative and supportive	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	The service provided is excellent	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Perfectly happy with the treatment and information	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very efficient, quick, friendly and helpful service	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	It was all so easy. Explained how to get here. Very relaxed and stress free	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Lovely people	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Really good service	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	I was informed of each step of the way during the procedure	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Painless	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Everybody made you feel at ease, nothing was too much trouble. The care everyone showed towards me was exceptional	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Hernia	Very friendly staff good atmosphere	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Everyone very kind and helpful	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Podiatric Surgery	Staff were very professional and also friendly. I felt I could ask any questions I needed. They listened to my comments and responded	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	No pain, easy, fast	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Excellent, thank you	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Friendly helpful team who helped me to relax	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Professional and relaxing experience. Done without much of a wait	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Kind and very friendly staff	Extremely likely

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Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	I felt at ease, reassured with all staff	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	I was made to feel very comfortable	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very smooth running, communication very good, friendly staff	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly made to feel comfortable always checking to see if ok	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Made to feel welcome, a professional approach	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	All good, from the first consultation all the way through	Extremely likely
White Horse Medical Centre	NHS Wiltshire CCG (99N)	Carpal Tunnel	Nice staff, punctual, convenient	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	I was nervous to start with but the whole team made my experience very comfortable and easy, almost was enjoyable	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very straight forward procedure	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly team. Everything explained very clearly. Treated very considerably, calm, efficient, quick	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The team are all very good, and make you feel very relaxed	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Procedure was quick and almost pain-free. Medical staff were friendly	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Very friendly and welcoming. Wuick process, explained very well. V. Happy	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	Easy and it didn't take long and the staff are very friendly	Extremely likely
Hathaway Medical Centre	NHS Wiltshire CCG (99N)	Vasectomy	The doctors have made me comfortable during the procedure. Telling me all that is happen at every step. They are friendly and would recommend other people to same servive	Extremely likely